

# Homeless Alliance for the Lower Shore (HALS)

**Wicomico, Worcester and Somerset Counties**

**Resource Guide for the Homeless**

**Updated August 2021**



# **Homeless Alliance for the Lower Shore (HALS) Resource Guide**

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**The information is available online at:**

**[www.somersethealth.org](http://www.somersethealth.org)**

## **Crisis Information and 24-Hour Hotlines**

**Affiliated Santé - Eastern Shore Crisis Response Services:** ESCRS operates a 24/7 crisis response program offering emergency psychological assessment, and immediate intervention for individuals, family and community crisis events. The team is staffed with behavioral health professionals, peer support specialists and serves in 9 counties on the Eastern Shore. Four Mobile Crisis Teams are located in Cecil, Queen Anne's, Talbot and Wicomico counties. The Hotline and Mobile Crisis Teams are available 24/7/365 ("at any time, all year round") to respond to mental health and substance use crises as defined by the caller. All services are **free** and confidential, and accessed by the phone below.

Phone: (888) 407-8018 Fax: (240) 331-1465

[www.thesantegroup.org](http://www.thesantegroup.org)

**Alzheimer's Safe Return:** Registry for individuals with dementia.

Phone: (800) 272-3900

**Americans with Disabilities Act 24 hour Hotline:** Phone: U.S. Access Board 24 Hour Hotline: (800) 872-2253. Americans with Disabilities Act Information line: (800) 514-0301 (voice), (800) 514-0383 (TTY)

**Beacon Place:** Beacon Place provides a safe harbor and sanctuary for adults (18+) experiencing acute psychiatric crises. They are a voluntary alternative to or step down from hospitalization.

Phone: (410) 749-2924 [www.lowershoreclinic.org](http://www.lowershoreclinic.org)

**Community Outreach Addictions Team (C.O.A.T):** Peer support specialist partnered with local law enforcement to encourage individuals to engage in addictions treatment by offering phone and in-person support, connections to local resources, and follow up assistance.

Phone: (443) 783-6875 Fax: (410) 742-3784

**Eastern Shore Operations Center (ESOC):**

ESOC provides the behavioral health information and referral call center for all nine counties of the Eastern Shore. The ESOC is available 24 hours a day, 7 days a week to assess and respond to calls from consumers, family members, community members, businesses and human services agencies. ESOC staff provides linkage to community resources through referrals to all appropriate and existing behavioral health and human services.

**Phone: (888) 407-8018**

**Life Crisis Center:**

**Life Crisis Center provides a 24/7 hour crisis hotline which answer calls for the National Suicide Lifeline and 2-1-1.**

Services include:

- Free counseling, support groups, legal advocacy for victims of domestic violence, sexual assault and child abuse.
- Secure and confidential safe house for victims and their children of domestic violence.
- Outreach and education about suicide prevention, parenting/co-parenting, anger management and abuser intervention.
- Safe location for the Lower Shore Visitation Center.

**Phone:** Maryland's helpline call 2-1-1 **press 1**

Local Crisis #: (410) 749-HELP (4357)

Suicide Prevention Lifeline: (800) 273-8255, TTY: (800) 799-4889

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

Text & Chat services available: Text zipcode to 898-211 (MD zip codes only) and visit [www.211.org](http://www.211.org) for chat services and other information.

**Website:** [www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

**CDC Center for Disease Control and Prevention:** (800) CDC-INFO (800) 232-4636)

TTY: (888) 232-6348 (24/7)

**Maryland State Youth Crisis Hotline:** Phone: (800) 422-0009 [www.help4mdyouth.org](http://www.help4mdyouth.org)

**Lower Shore Clinic's Assertive Community Treatment Teams (ACT):** provides mobile psychiatric, vocational, rehabilitation, nursing, peer support and substance abuse services. ACT team provides outreach at a client's home, work, or any other appropriate location chosen by the client. Adults in need of services are assessed by clinical staff to determine the client's needs, strengths, resources and also receive a psychiatric evaluation which includes history, mental status examination, and diagnosis. ACT provides services primarily to adult residents of Caroline, Dorchester, Somerset, Talbot, Wicomico, and Worcester counties.

Phone: (410) 341-3420

**PRMC 24 Hour Hotline:** Phone: (410) 543-7160

**Trevor Lifeline (LGBTQ Community):** Phone: (866) 488-7386 [www.thetrevorproject.org](http://www.thetrevorproject.org)

**Urgent Care Clinics:** provide mental health assessment and consultation within 48 business hours to prevent the individual's condition from worsening. If psychiatric care is identified, an evaluation will be scheduled with a psychiatrist within a 30 day period.

Lower Shore Clinic (Wicomico) Phone: (410) 341-3420

Eastern Shore Psychological Services (Somerset) Phone: (410) 651-4200

**Call Eastern Shore Crisis Response Services (ESCRS) after business hours (888) 407-8018**

**Veterans Crisis Line** Chat available on website [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

Phone: (800) 273-8255 (Press 1), Cell phone # (for texting): 838255 TTY: (800) 799-4889

### **Wicomico County Safe Stations**

726 S. Salisbury Blvd., Salisbury, MD21804

Phone: (443) 783-6875

The Safe Station is a place where individuals who are ready to seek treatment and recovery services from their addiction can go 24 hours a day, 7 days a week and 365 days per year. Individuals will be met by a caring and compassionate peer in recovery who will help link them to the treatment and recovery services of their choice. (inside the Recovery Resource Center)

**Worcester County Crisis Response Team:** Hours/Days: 24/7 days per week mental health crisis services available to Worcester County residents and visitors. Please call 911 for assistance. Phone: (410) 629-0164

### **Worcester County Safe Stations**

15<sup>th</sup> Street Firehouse

1406 Philadelphia Avenue, Ocean City, MD 21842

Phone: (844) ONE-PEER OR

(844) 663-7337

## **Community Assistance Service**

### **Catholic Charities, Inc. - Diocese of Wilmington-Seton Center**

Address: 30632 Hampden Avenue, Princess Anne, MD 21853

Phone: (410) 651-9608

- **Counseling:** Seton Center provides routine mental health counseling to persons who are experiencing depression or anxiety, couples who are having stress in their relationship and need to improve communication skills, families whose children are experiencing behavioral problems, or individuals who have a sudden change in their life, such as job loss, death of a loved one, or a physical injury.
- **Choice Program/The Client Choice Pantry-** Seton Center has created a model built on the idea of allowing clients to choose their own food and resembles small grocery stores with products arrayed on shelves and in coolers/freezers, from which clients can fill boxes or bags. Choosing their own food gives clients a sense of control rather than the helplessness of being told, in essence, that “this is what you get”.
- **Emergency Pantry:** Open Monday-Friday from 9 a.m. to 4 p.m.
  - **Food Share:** A self-help food cooperative helps families stretch their limited incomes by providing a supplemental bag of groceries once a month.
- **Emergency Assistance:** Seton Center provides emergency financial help for Somerset County residents with rent, utility payments and prescription medications.

- **COPE:** Prescription Funds to help Somerset County residents
- **Immigration:** Immigration Services provides help with family based immigration issues, including naturalization and citizenship, Temporary Protected Status (T.P.S.), renewal of immigration documents, Consular Processing, passport application, and translation of documents and Deferred Action on Childhood Arrivals (DACA).
- **Community Enrichment Programs:** Seton Center programs and community partnerships encourage and support health and wellness. Mothers and children are linked to the Women Infants and Children [WIC] program, to help provide supplemental foods and monitor children's development. In partnership with the Somerset County Board of Education and the Judy Center, Seton Center supports educational programs such as ESL and early school readiness.
- **Thrift Store:** Seton Center operates a small thrift center that specializes in new and gently used clothing and household goods. All items are available at deep discounts. The Thrift Center is open Tuesdays and Thursdays from 11 a.m. to 2 p.m. We are always interested in donations, especially household goods.
- **Family Strengthening and Case Management:** Using a holistic approach we work to stabilize families in crisis by providing emergency financial help, make connections to both internal and external programs and services and closely work with families on an ongoing basis, and providing a caring, listening ear, to help foster healthy family relationships.
- **VA Outreach Program-** The Veterans Outreach Program helps veterans in the community who are at risk of homelessness. Seton Center has partnered with the VA Outreach Program and a representative will be on-site every 3<sup>rd</sup> Wednesday from 10 a.m.- 2 p.m.

**City of Salisbury: Street Outreach/Resource Navigation**

Address: 207 W. Main Street, Suite 102, Salisbury, MD 21801

Phone: (410) 341-9550

Accessing and navigating the complex network of social services can often be confusing and overwhelming. If you need additional assistance seeking services and programs to help you, we are here to give you a hand! We will:

- Assist you in filling out housing, job, and social services applications
- Direct you to the relevant agencies and programs that can help you
- Make referrals to third-party agencies
- Connect you with local behavioral health agencies
- Provide short and medium-term case management, if required

**Core Service Agencies in each county provides the following services:**

- One time only funds to assist mental health consumers in the Public Behavioral Health System (PBHS) to maintain or access community placement. Examples of eligible costs include: security deposit and first month's rent, utility turn on and/or deposit, past due utility bills, etc.

- **Laboratory Assistance:** assistance for uninsured patients of the PBHS for blood tests necessary to monitor psychiatric medication.
- **Pharmacy Assistance:** funds for uninsured patients of the PHMS for psychiatric medications.
- **Transportation Assistance:** provides assistance for uninsured patients of the PBHS in need of transportation for mental health appointments.
- **Project for Assistance in Transition from Homelessness (PATH):** provides outreach and short term case management to individuals that are homeless or at risk of homelessness that have a serious mental illness.
- Assistance paying for birth certificate and/or Maryland identification for individuals that are homeless or at risk of homelessness that have a serious mental illness.

**Somerset County Local Behavioral Health Authority**

Address: 8928 Sign Post Road, Westover, MD 21871

Phone: (443) 523-1786

[www.somersethealth.org](http://www.somersethealth.org)

**Wicomico Behavioral Health Authority**

Address: 108 East Main Street, Salisbury, MD 21801

Phone: (410) 543-6981

<https://www.wicomicohealth.org/behavioral-health-authority-and-core-service-agency>

**Worcester County Local Behavioral Health Authority**

Address: 6040 Public Landing Rd, Snow Hill, MD 21863

Phone: (410) 632-3366

Fax: (410) 632-0065

<https://www.worcesterhealth.org/planning-sidebar/local-behavioral-health-authority-lbha>

**Department of Social Services provides the following assistance programs:**

- Social Services to Adults
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Cash Assistance
- Assistance to Families with Children
- Temporary Disability Assistance Program (TDAP)
- Emergency Assistance
- Medicaid/ Maryland Health Connection
- Housing Assistance
- Child Support Services

**Somerset County Department of Social Services**

Address: 30397 Mt. Vernon Road, Princess Anne, MD 21853

Phone: (410) 677-4200 Fax: (410) 677-4300

**Wicomico County Department of Social Services**

Address: 201 Baptist Street, Suite 27, Salisbury, MD 21801

Phone: (410) 713-3900 Fax: (410) 713-3910

**Worcester County Department of Social Services**

Address: 299 Commerce Street, Snow Hill, MD 21863/ PO Box 39, Snow Hill, MD 21863

Phone: (410) 677-6800

**Diakonia, Inc.** Main phone # (410) 213-0923 for any and all programs/services. Mailing address: 12747 Old Bridge Rd., Ocean City, MD 21842 [www.diaknoniaoc.org](http://www.diaknoniaoc.org)

**Diakonia Shelter/Food pantry/SNAP:**

Address: 12747 Old Bridge Road, Ocean City, MD 21842

Phone: (410) 213-0923 Fax: (410) 213-2499

- **Emergency Food Assistance:** Operates daily from 8:00 a.m. to 4:00 p.m. other times as needed (call in advance). Food assistance available monthly to residents of Worcester County, and the Tri-County area. SNAP Food Stamp application assistance also available for the Tri-County area, call (410) 213-0923 or (443) 953-5039 for application assistance.
- **Emergency Shelter:** 24/7 call (410) 219-0923 to complete a coordinated assessment to determine eligibility and/or availability of beds for homeless men, women, families and/or veterans in the Tri-County area.
- **Worcester and Wicomico County:** Homeless prevention and rapid rehousing case management and financial help. Assistance includes: case management, rental/security deposit, utility assistance and other housing related services as eligible. Case Managers will work with individuals and/or families to ensure that they are connected to applicable programs and services.
- **Worcester County ONLY- ERAP (Emergency Rental Assistance Program)**  
Emergency Rental or Utility Assistance for those affected by COVID.

**Diakonia Thrift Store Program:**

Address: 12507 Sunset Avenue, Ocean City, MD 21842

Phone: (410) 213-0243

***Donation Drop-off Center-*** Address: 9748 Stephen Decatur Hwy., Suite 405, Ocean City, MD 21842 Phone: (443) 373-2147

The Thrift Store provides discounted/affordable clothing, household goods, and furniture. Social Service agencies and/or case workers can contact about vouchers if needed for



clients, Store hours: Wed-Fri., 10am-3pm, Saturday, 10am-1pm (if volunteers are available).

**Diakonia Admin/Veteran Office:**

Address: 9748 Stephen Decatur Hwy., Suite 100, Ocean City, MD 21842

Phone: (410) 213-0923 Fax: (410) 390-3961

- **Outreach and Veteran Service-** Provided for the Tri-County area of the Lower Eastern Shore (Worcester, Wicomico, and Somerset) offering case management, financial assistance and healthcare navigation help for homeless veterans.

**HALO Bargain Center**

Address: 701 Snow Hill Road, Salisbury, MD 21804

Phone: (410) 341-4256

Hours: Monday through Friday 10:00am-6:00pm, Saturday 10:00am-5:00pm, Closed on Sundays.

Services: The HALO Bargain Center specializes in new and gently used clothing, toys, household goods, furniture and much more.

[lschevel@HALOministry.org](mailto:lschevel@HALOministry.org)

**The HALO Cafe`**

Address: 119 South Blvd, Salisbury, MD 21804

Phone: (410) 742-9356

HALO Cafe` provides three meals a day for the guests in the shelter and also have carry-out meals for those who walk up to the Cafe`.

- Breakfast 7:30am to 8:30am
- Lunch 12:00pm to 1:00pm
- Dinner 6:00pm to 6:45pm

**HALO's Resource & Respite Center**

Address: 119 South Blvd, Salisbury, MD 21804

Phone: (410) 543-2003

Hours: Mon-Fri., 8:45am -4:30pm

The Center is for all homeless individuals to have a place to rest, take a shower, use the computer and/or phone for job and housing applications. Case Management is also available during that time. Classes in Life Skills, Education, Recovery, Spiritual, Health and Arts and Crafts are presented during R&R times.

**HOPE Inc. (Help & Outreach Point of Entry), Inc.**

Wicomico Presbyterian Church

Address: 129 Broad Street, P.O. Box 5113, Salisbury, MD 21801

Phone: (410) 677-0757

**Tuesdays and Thursdays 10:00am to 2:00pm**

- Guidance and financial assistance with health and dental related issues
- Assistance provided to obtain birth certificates and Maryland Identification
- Referrals rehabilitation services and personal support, and assistance with obtaining medication

**Joseph House Ministries**

Street Address: 812 Boundary Street, Salisbury, MD 21801

Mailing address: P.O. Box 1755, Salisbury, MD 21802

Phone: (410) 749-4239

[www.thejosephhouse.org](http://www.thejosephhouse.org)

Joseph House Ministries assist individuals and families who are in a crisis situation. They feed the hungry and care for the homeless.

- **Food Pantry:** Tuesday thru Thursday 9:00am -11:15am
- **Hospitality Room:** Monday thru Friday starting at 8:00am to 1:00pm, homeless can come for breakfast and lunch. Persons may shower and one bag of clothing laundered.
- **Financial Services:** Assistance with utility bills, evictions, and security deposits\****Must go first to the Department of Social Services with an eviction notice*** Tuesday thru Thursday, must be there by 8:15a.m. Numbers are drawn.

**Worcester Youth and Family Counseling Services, Inc.**

Organization Name: Family Connection – Berlin by Worcester Youth and Family Counseling Services, Inc. Contact Person: Jennifer Leggour

124 N. Main Street, Suite C, Berlin, MD 21811

Phone: (410) 641-4598 or 2-1-1

Website: <http://www.gowoyo.org>

E mail: [shine@gowoyo.org](mailto:shine@gowoyo.org)

**Local Management Board (LMB)**

The LMB is responsible for identifying priorities and targeting resources for the needs in their county. LMBs focus on community based services to promote a safe, healthy, and stable environment for all families. LMBs resources for families in order to link them with local agencies and organizations serving children, youth, and families.

**Somerset County Local Management Board, Inc.**

Address: 8929 Sign Post Road, Suite 1, Westover, MD 21871

Phone: (410) 651-2963

[www.sclmb.org](http://www.sclmb.org)

### **Wicomico Partnerships for Families and Children**

Address: Government Office Building, 125 N. Div. St. Room 101, Salisbury, MD 21801

Phone: (410) 546-5400 Fax: (410) 546-3100

[www.wicomicocounty.org/140/Local-Management-Board-Wicomico-Partners](http://www.wicomicocounty.org/140/Local-Management-Board-Wicomico-Partners)

### **Worcester County's Local Management Board**

Address: 6040 Public Landing Road, P.O. Box 129, Snow Hill, MD 21863

Phone: (410) 632-3648 Fax: (410) 632-0065

<https://www.facebook.com/WorcesterCountyLMB/>

Homeless Outreach Team (HOT) – multi-agency team assists Worcester County homeless individuals by linking them to resources by decreasing barriers. Phone: (410) 632-3648

### **Lower Shore Friends**

Address: 207 Maryland Avenue, Suite #5, Salisbury, MD 21801

Contact: Wilmore "Bunkie" Sterling

Phone: (410) 334-2173

- A peer support and advocacy center/referrals to community services, consumer outreach, and workshops.
- Wellness and Recovery Center for persons in recovery from mental health disorders
- Linkage to advocacy, consumer forums, and recreational activities
- Provide assistance to persons just released from jail, state hospitals, and the local homeless population in Wicomico and Somerset County with Mental Health issues, and housing needs.

### **Maryland Access Point (MAP)**

MAP of Worcester County is a centralized service to provide information and assistance for the individuals of all income levels who need long-term services or want to plan for future needs.

Information is also available for family and caregivers trying to support a parent, spouse, or adult child. Staff from the Worcester County Health Department, the Department of Social Services, and the Commission on Aging, are located together to make it easier to access information and assistance across a wide range of programs. MAP of Wicomico County is a centralized service located at MAC Inc. to provide information and assistance for the individuals of all income levels who need long-term services or want to plan for future needs.

Vision: With respect for the dignity of each elderly, vulnerable and disabled adult, we will promote self-determination in each client's effort to attain optimum quality of life in a safe and

least restrictive environment by: Assessing needs; Coordinating resources; providing supportive services

**Participating Agencies:**

MAP Wicomico

Phone: (410) 742-0505 ext. 109 (contact person Teri Davidson)

MAC Inc.

Address: 909 Progress Circle

Salisbury, Maryland 21804

MAP Worcester

Phone: (410) 632-9915 (contact person Kristy McIntyre, CIRS A/D)

MAP Intake, Worcester County Health Department

Address: 4767 Snow Hill Road, P.O. Box 159

Snow Hill, MD 21863

**Salisbury Urban Ministries**

Address: 326 Barclay Street, Salisbury, MD 21804

Phone: (410) 749-1563 Email: sbyurbanministries@gmail.com

Salisbury Urban Ministries provides:

- **The Men's Welcome Center:** Closed at this time due to COVID-19. Please call in for future updates.
- **Prescription Assistance:** For Wicomico, Worcester, and Somerset county residents with limited income. Open Tues and Thurs, 10AM – 1PM. Call for required documentation
- **GOD's Kitchen:** A community outreach program offers lunch on Sat, 11AM-1PM, hosted at Grace UMC, 635 E. Church St, Salisbury, MD 21804
- **Kid's Cafe':** An after-school and summer program for “at risk” children attending East Salisbury or Beaver Run Schools. Advanced registration required
- **Lazarus Food Pantry:** For low income residents living in Wicomico County. Open Tues and Thurs from 10AM to 12PM. Call for required documentation
- Salisbury Urban Ministries **DOES NOT** offer Financial Assistance

**Salvation Army**

Address: 407 Oak Street, Salisbury, MD 21804

Phone: (410) 749-3077 must make an appointment. If you are a new client you must have a photo ID & Social Security card for all household members.

- **Food Assistance:** Monday thru Friday 9:15am to 11:45am and 1:00pm to 2:45pm; once every 30 days.
- **Energy Assistance:** for Delmarva Power disconnects only. Have to go to Shore Up! Inc. first and have a referral. Appointments available when funds are available.

- **Eviction/First Month's Rent & Meeting Foreclosure Principle & Interest:** Funds are only available (May or June). Must call for information and appointments.
- **Medication Assistance:** Monday thru Friday 9:15am to 11:45am and 1:00pm to 2:45pm. Can only help with \$60.00 per household per 12 months. Only prescription medication. Must have original written prescription or empty bottle. We write vouchers for Community Pharmacy in Salisbury, MD.
- **Clothing Voucher:** Open Monday thru Friday 9:15am-11:45am
- **Furniture Voucher:** To receive a voucher, must have had fire or flood. Referral needed from the Red Cross, shelter, rehab, or prison. Must provide the following for all household members: Photo ID, Social Security card, and lease for a new place of residency. The day the furniture voucher is provided you must have a large vehicle to remove the items from the Thrift Store, no items will be stored. Vouchers are only good for the day provided, and are only a.m. appointments.

### **Shore Up!**

Provides a variety of home programs that assist with home heating and electric bills (available to Wicomico, Worcester and Somerset County residents).

### **Office of Home Energy (OHEP)**

The OHEP offices help Maryland's hard working families pay their utility bill, minimize heating crisis and make energy costs more affordable. OHEP is a year round program. You can apply any time during the year, but you must reapply each fiscal year (July-June) To apply to OHEP you should call your local agency in your area. You may arrange an appointment or apply by mail.

#### **Shore Up! (Wicomico County) Home Energy Program**

Address: 520 Snow Hill Rd., Salisbury, MD 21801 Phone: (410) 341-9634

#### **Shore Up! (Worcester County) Home Energy Program Only**

Address: 6352 Worcester Highway, Newark, MD 21841 Phone: (410) 632-2075

#### **Shore Up! (Somerset County) Home Energy Program**

Address: 12409 Loretta Rd., Princess Anne, MD 21853 Phone: (410) 651-1805

### **The Maryland Energy Assistance Program (MEAP)**

MEAP provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

### **The Electrical Universal Service Program (EUSP)**

EUSP provides energy assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with past due electric bills, as well as referrals to energy efficiency programs.

\*You may apply for MEAP and EUSP at any time during the program year (July 1-May 31)

### **The Utility Service Protection Program (USPP)**

USPP is designed to protect low-income families from utility turn-offs. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal of USPP.

What you need to apply

- Copy of applicant's photo identification
- Proof of residence
- Copies of social security cards for all household members including children
- Proof of all of your household's total gross income for the last 30 days (from all sources of income)
- The name of your home energy supplier and account number
- A copy of your most recent utility bill
- In you rent, a copy of your lease

### **The Samaritan Shelter**

Address: 814 Fourth Street, Pocomoke, MD 21851

Phone: (410) 957-4310 Fax: (410) 957-0125

[www.samaritanshelter.org](http://www.samaritanshelter.org)

Email: [thesamaritanshelter@gmail.com](mailto:thesamaritanshelter@gmail.com)

**Food Pantry:** Tuesday and Saturday 1-2, proof of address and ID is required each time to receive food. Must be a Worcester County resident.

**Soup Kitchen:** Wednesday and Friday 11-12:30, open to anyone in need. No requirements for service.

### **Somerset County Wellness & Recovery Center**

Address: 11674 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 621-5739

- A peer support and advocacy center/referrals to community services, consumer outreach, consumer workshop.
- Wellness and Recovery center for persons in recovery from mental health and substance abuse disorders
- Linkage to advocacy, consumer forums, and recreational activities
- Provide assistance to persons just released from jail, state hospitals, and the local homeless population in Somerset Counties with mental health issues, substance abuse disorders, and housing needs.

### **Telamon Corporation**

Address: 31901 Tri-County Way, Suite 112, Salisbury, MD 21804

Phone: (410) 546-4604

Housing assistance and Housing Counseling program available to customers in need of emergency assistance with rent, mortgage, and utilities (if funds are available). Housing counseling is designed for customers who wish to pursue the American dream of owning their own home.

### **Worcester County Health Department**

Address: 6040 Public Landing Road, Snow Hill, MD 21863 Phone: (410) 632-1100

[www.worcesterhealth.org](http://www.worcesterhealth.org)

- Targeted CaseManagement (TCM) Phone: (410) 632-1100
- Psychiatric Rehabilitation Program Phone: (410) 632-1100
- Safe Station (24/7 Access)
- Peer Warm Line (844) ONE-PEER
- Medical Transportation Phone: (410) 632-0092
- Coordination of Community Services (CCS) for the DD population Phone: (410) 632-1100
- Early Intervention Services for children ages 5 and under Phone: (410) 632-1100
- Maryland Children's Health Program (MCHP) Phone: (410) 629-0164
- Lower Shore Health Insurance Assistance Program Phone: (855) 445-5540

## **Education /Job Training**

### **Barrett Business Services:**

Address: 220 East Main Street, Suite B

Salisbury, MD 21801

Phone: (410) 546-2020 Fax: (410) 546-8035

Salisbury-MD\_Jobs@bbsihq.com

### **Job Services: (state employment office)**

Address: 201 Baptist Street, W. Paul Martin Multi-Service Building, 2<sup>nd</sup> floor, Salisbury, MD 21801

### **Best Temps:**

Address: 308 Civic Ave., Salisbury, MD 21804

Phone: (410) 546-0252

### **Board of Education-Homeless Liaisons**

The local liaisons serve as one of the primary contacts between homeless families and school staff, district personnel, shelter workers and other service providers. The liaison coordinates services to remove barriers, and ensures that homeless children and youth enroll in school and have the opportunity to succeed academically.

### **Somerset County Board of Education**

Tracey Cottman, Supervisor of Student Services/Homeless Coordinator

Address: 7982-A Tawes Campus Drive Westover, MD 21871

Phone: (410) 621-6239

Fax: (410) 651-2931

[tcottman@somerset.k12.md.us](mailto:tcottman@somerset.k12.md.us)

### **Wicomico County Board of Education**

Jacquelyn Deal, Pupil Personnel Worker

Erica Jackson – Homeless Case Manager

Address: 2424 North Gate Drive, Salisbury, MD 21802

Phone: (410) 677-4501

Fax: (410) 677-4445

Email: [jdeal@wcboe.org](mailto:jdeal@wcboe.org)

### **Worcester County Board of Education**

Darrell H. Birckett, Homeless Liaison/Student Services Specialist

Address: 6270 Worcester Highway, Newark, MD 21841

Phone: (410) 632-5000

### **Division of Rehabilitation Services (DORS)**

Address : 31901 Tri-County Way, Suite 119 Salisbury, MD 21804

Phone : (410) 546-1580

[www.dors.state.md.us/county/wic](http://www.dors.state.md.us/county/wic)

[www.dors.maryland.gov](http://www.dors.maryland.gov)

The Maryland DORS programs help people with physical and mental disabilities go to work. Allowing them to become self-sufficient and remain independent in their own homes and communities. DORS is a part of the Maryland State Department of Education and operates two major programs: Vocational Rehabilitation (VR) program and the Disability Determination Services.



## **Wor-Wic Community College**

Denean Jones-Ward, Director of Continuing Education and Workforce Development

Phone: (410) 334-2820

[djones-ward@worwic.edu](mailto:djones-ward@worwic.edu)

Wor-Wic Community College offers credit and non-credit courses to students that are seeking to either earn an associate's degree or obtain their licensure, certification or a workforce development training certificate. The college offers various degrees in the areas of Education, Business and Hospitality, Criminal Justice and so much more. Workforce development courses include Allied Health, Business and Leadership, Child Care, Computer Technology, Trades and Manufacturing and Transportation. Scholarship funding is available to eligible students that qualify for financial assistance for certain workforce development courses.

Wor-Wic's Adult Education Program also provides **FREE** classes to adult learners seeking to either obtain their high school diploma or to increase their language acquisition skills. We provide intake and academic assessment to determine literacy proficiency and identify short and long term educational and employment goals. We offer Adult Basic Education and GED® classes, English as a Second Language classes, GED® for ESL classes and the National External Diploma Program® services at various partner locations throughout Wicomico County during morning, afternoon and evening hours. We also offer online and face to face instruction to meet the needs of students seeking to achieve their goals.

The college also offers face to face and online instruction for credit, non-credit and adult education courses. We also have a food pantry to provide meals to our students and employees that may need assistance.

**Vocational Rehabilitation:** Eligible individuals choose from services that include career assessment, vocational training and job placement. DORS offers specialized programs for people who are blind/visually impaired through the Office for Blindness and Vision Services. DORS also operates the Workforce and Technology Center.

**Disability Determination Services:** Individuals may qualify for one of two Social Security Administration disability programs:

- **Social Security Disability Insurance (SSDI)** Cash benefits to insured workers who meet the definition of disability and to their dependents.
- **Supplemental Security Income (SSI)** Monthly cash benefits to children and adults who meet the disability as well as certain income and resource guidelines.

**Office of Field Services:** Rehabilitation Counselors in offices throughout Maryland provide or arrange services that may include career counseling, assistive technology, vocational training and/or job placement assistance.

**Workforce & Technology Center:** Offers career assessment, skills training, job placement assistance, assistive technology services, medical and support services that prepare people to work or remain independent.

**Lower Shore Work Alliance**

Address: 31901 Tri-County Way Salisbury, MD 21804

Phone: (410) 341-6515

[www.lswa.org](http://www.lswa.org)

LSWA facilitates access to programs and services as well as linkages to the employer community. Service areas are Somerset, Wicomico, and Worcester Counties.

Adult and Dislocated Workers Program (410) 341-6010 E-mail [training@lswa.org](mailto:training@lswa.org)

Youth Program (16-24 years old) (410) 341-3835 E-mail [youth\\_infor@lswa.org](mailto:youth_infor@lswa.org)

**Employed Individuals with Disabilities Program (EID)**

Worker incentive program meant to encourage people to work and become self-sufficient by providing Medicaid for a limited premium to people who meet certain requirements.

(410) 767-7090

**Fast Program (Food and Service Program)**

Address: 31901 Tri-County Way, Suite 112, Salisbury, MD 21804

Phone: (410) 546-4604 Fax: (410) 341-4403

Exciting 12 week full time contextualized training program. This hands-on food service training takes place in an operation on site full kitchen. Wrap around classroom instruction will prepare students for work readiness and job retention. Students will acquire food serving training, Serve Safe Food Handler Certification and Manager Instructions. Students will gain: self-sufficiency, self-respect, life skills, and strategies to help them maintain their jobs.

**Goodwill Lower Shore Career Development Center**

Address: 700 S. Salisbury Blvd, Salisbury, MD 21801

Phone: (410) 219-9118

Hours: Monday-Thursday 9:00 a.m.-3:00 p.m.

Goodwill Lower Shore Career Development Center is a workforce agency that provides several skill trainings, which include Clerical and Computer, Customer Services, Quickbooks, Cashier Training, Job Readiness, Placement Assistance, and Case Management. All are focused on eliminating barriers to employment.

**People Ready, Inc.** (formerly Labor Ready)

Address: 340 Cypress Street Salisbury, MD 21801

Phone: (410) 341-0955

[peopleready.com](http://peopleready.com)

**Lower Shore Enterprises, Inc.**

Address: 28475 Owens Branch Road, Salisbury, MD 21802

Phone: (410) 749-6183 Fax: (410) 749-1220

[www.lseworks.org](http://www.lseworks.org)

Lower Shore Enterprises, Inc. (LSE) provides pre-employment vocational and social skills training, vocational assessments, job development and placement, coaching, transportation assistance, employer training and consultation, follow-up job trials, temporary manpower and contractual labor. The address above is the administrative center for offices in Salisbury, MD.

### **National Farm Workers Jobs Program**

Address: 31901 Tri-County Way Salisbury, MD 21804

Phone: (410) 546-4604

Program geared towards providing employment and training services to the Migrant and Seasonal farm worker population. If eligible, customers have the opportunity to participate in an array of services to help them maneuver challenges faced when applying for work and/or educational programs. Some supportive services provided.

### **American Job Center**

Address: 31901 Tri-County Way Salisbury, MD 21804

Phone: (410) 341-6515

[www.lowershoreajc.org](http://www.lowershoreajc.org)

The American Job Center in Salisbury is a one stop shop featuring employment and training services. The purpose of the American Job Center is to provide access to an array of resources and information in one place. The American Job Center offers 12 agencies that together offer just the right blend of services which lead our customers to highly successful careers. The American Job Center agencies work together, to make every customer visit productive, and rewarding. Hours: Monday through Friday 8:00 a.m. to 4:30 p.m. **Availability of specific services varies. Please call ahead on 410-341-6515 for dates and times.**

### **Out -of-School Youth Services Program**

#### **Shore UP! Inc**

Phone: (410) 749-1142

Program provides training to become a Certified Nursing Assistant/Geriatric Nursing Assistant (CNA/GNA) to young people ages 16-24 not currently in any type of school. Youth also receive supportive services. Service areas are Somerset, Wicomico, and Worcester Counties.

### **Quality Staffing Services:**

Address: 1237 North Salisbury Blvd

Salisbury, MD 21801

Phone: (410) 742-2600

[www.easternshorejobs.com](http://www.easternshorejobs.com)

### **Summer Youth Employment Program**

Shore UP!

Phone: (410) 749-1142

Provides green jobs for youth during the summer; includes leadership training and other enrichment activities. Service areas are Somerset, Wicomico, and Worcester Counties.

**RISE ( Raising Independent Skilled Employees):** A workforce development program available to out-of-school youth ages 16-24 residing in Wicomico, Somerset, and Worcester counties. The services that are offered range from career counseling, paid internships, GED prep, and occupational skills training; including paid courses through Wor-Wic Career Pathways.

Phone: (443) 513-4124

[info@gracematernalhealth.org](mailto:info@gracematernalhealth.org)

<http://www.gracematernalhealth.org/>

### **Government Programs for Free Cell Phones**

#### **Lifeline/Safe Link**

Phone: (800)-Safelink

[www.Safelink.com](http://www.Safelink.com)

Eligibility guidelines vary by state but in general individuals qualify for a free cell phone if they participate in a public assistance program such as; Food Stamps, Medicaid, SSI, TANF, Low Income Home Energy Assistance Program, National Free School Lunches, Federal Housing/Section 8 Assistance, or if they do not receive any of these public assistance programs, they may also qualify based on total household gross monthly income.

#### **Assurance Wireless**

Phone: (888) 898-4888

[www.assurancewireless.com](http://www.assurancewireless.com)

Eligibility varies by state, but you may qualify for a free cell phone and 250 free minutes each month if you participate in Medicaid, Food Stamps, SSI, or other government programs. You may also qualify if your total household income meets government guidelines in your state.

## Low Cost Medical Providers:

### Chesapeake Health Care

- **Somerset- Pediatrics, Adult, OB/GYN, Mental Health**

Address: 12145 Elm Street, Princess Anne, MD 21853

Phone: (410) 651-1000

- **Somerset- Dental**

Address: 12165 Elm Street, Princess Anne, MD 21853

Phone: (410) 651-5151

- **Wicomico- Pediatrics**

Address: 223 Phillip Morris Drive, Salisbury, MD 21804

Phone: (410) 548-1747

- **Wicomico- Adult Medicine, Lab, Mental Health**

Address: 1665 Woodbrooke Drive, Salisbury, MD 21804

Phone: (410) 546-6650

- **Eastern Shore OB/GYN**

Address: 1647 Woodbrooke Drive, Salisbury, MD 21804

Phone: (410) 749-2525

- **Worcester- Pediatrics, Adult Medicine, Mental Health**

Address: 305 10<sup>th</sup> Street Suite 104, Pocomoke City, MD 21851

Phone: (410) 957-1852

- **Worcester County Dental Center:** only for pregnant women and children

Address: 107 William Street, Berlin, MD 21811

Phone: (410) 641-0240

**The Grace Center for Maternal & Women's Health:** A licensed medical clinic providing hCG pregnancy tests, pregnancy counseling, limited ultrasounds, prenatal and parenting classes, material supplies and motherhood support groups; all **free** of charge to the Delmarva community.

Phone: (443) 513-1424 Fax: (443) 513-4115

[info@gracematernalhealth.org](mailto:info@gracematernalhealth.org)

<http://www.gracematernalhealth.org/>

## **Local Shelters**

### **Christian Shelter**

Address: 334 Barclay Street, Salisbury, MD 21804

Phone: (410) 749-5673

Christian Shelter provides emergency short term shelter for homeless men, women, and children including breakfast and dinner and practical and spiritual guidance for a maximum of 30 days. For admission persons must be 18 years of age or older or accompanied by a parent or legal guardian, must be willing to abide by the Shelter Rules and must be actively seeking a job and/or resolution of whatever problems are causing their homeless situation. The use of drugs or alcohol is not permitted while staying at the Shelter. For admission call (410)749-5673, preferably between 8:00 am and 8:30 am on the day shelter is needed.

### **The Samaritan Ministries**

911 Address: 814 Fourth St, Mailing Address: P.O. Box 661

Pocomoke City, MD 21851

Phone: (410) 957-4310 Fax: (410) 957-0125

[www.thesamaritanshelter.org](http://www.thesamaritanshelter.org)

email: [thesamaritanshelter@gmail.com](mailto:thesamaritanshelter@gmail.com)

Samaritan Ministries provides emergency housing, food, resources, support and clothing for families and individuals. Staff is available to help each individual work toward developing a plan of action to become self-sufficient and move to permanent housing or other housing to meet their needs. Samaritan Ministries works to meet the needs of the homeless.

**Eligibility Requirements:** Referral is needed. Those in need of shelter are required to do a Pre-Screen & background check before admittance. Individual/Family must be a resident of Somerset, Wicomico & Worcester County for 30 days. Convicted Sex Offenders or those with violent criminal history will not be eligible. Persons must be 18 years of age or older or accompanied by a parent or legal guardian and must be willing to abide by the Shelter Expectations and must be actively working on a daily plan of action. We are not staffed or equipped for special needs.

### **Diakonia, Inc.**

Address: 12747 Old Bridge Road, Ocean City, MD 21842

Phone: (410) 213-0923

[www.diakoniaoc.org](http://www.diakoniaoc.org)

Diakonia provides emergency housing/shelter for homeless men, women and families and will also provide 3 meals+snacks, personal hygiene and clothing help for guests coming into the shelter. Diakonia also provides emergency food assistance, SNAP food stamp application assistance, homeless prevention/rapid re-housing assistance, emergency rental & utility

assistance (Worcester County), and veteran services for the Tri-County area. Each guest/client is assigned a case manager to develop a plan toward more sustainable, permanent housing and work toward addressing barriers that led to homelessness. Anyone needing shelter, homeless prevention and/or veteran services needs to call (410) 213-0923 to complete coordinated assessment (Tri-County Point of Entry). Individuals in need of food assistance can come to the main house location with ID, and/or mail that shows residency within the Lower Shore (Worcester, Wicomico or Somerset counties) to receive food and/or assistance with applying for food stamps. Those without ID can still be helped with emergency food if needed. ***\*Diakonia cannot admit sex offenders due to families being in shelter, and all adults must complete a warrant check prior to admission.\****

### **Cold Weather Shelter for Women and Children**

Phone: (410) 749-4357

Location changes weekly, only available during cold months January thru March

### **HALO (Hope and Life Outreach)**

Address: 119 South Boulevard, Salisbury, MD 21804

Phone: (410) 742-9356

HALO provides emergency shelter for women, women with children and men for a period of up to 90 days. Guests in the Journey of Hope/Working Toward Success Program can stay in the program for approximately 6 months. Guests and any homeless individual can receive a HALO Dollar voucher every 2 months. For admission into the shelter guests must call the day they want to come. Guests may call M-F at 9am to check for availability. Guests are required to do a phone intake and must have a current photo ID or meet with our Case Manager within 3 days to begin working on getting the ID. ***\*Sex Offenders and those convicted of child abuse are not permitted.\****

### **Life Crisis Center**

Phone: 1-800-422-0009/410-749-HELP or call the **Help Line 2-1-1 available 24hours a day 7 days a week.**

Life Crisis offers emergency shelter for domestic violence victims and families.

[www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

### **Ocean City Cold Weather Shelter**

Call for availability: (410) 289-4054

Open only when wind chill temperature is below 25 degrees.

## **Mental Health / Addictions Providers**

### **Atlantic Club**

Address: 11827 Ocean Gateway Ocean City, MD 21842

Phone: (410) 213-1007

Open 24 Hours a Day, 7 Days a Week.

- Atlantic Club is a non-profit service organization dedicated to supporting programs and activities by helping individuals in recovery and those trying to achieve sobriety and to stay clean.

### **B.N.J. Health Services, LLC**

204 Newton Street, Salisbury, MD 21801

Phone: (443) 978-7919

### **Community Behavioral Health**

Address: 821 Eastern Shore Drive, Salisbury, MD 21804

Phone: (410) 334-6687

### **Chesapeake Health Care**

Address: 12145 Elm Street (2<sup>nd</sup> Floor), Princess Anne, MD 21853

Phone: (410) 651-2204

Walk- ins only: Monday, Thursday, and Friday 11:30 a.m. Only the first 2 clients will be seen. It is suggested to show up at least ½ hour early.

### **Chesapeake Health Care**

Address: 1813 Sweet Bay Drive, Salisbury, MD 21804

Phone: (410) 219-1100

### **Chesapeake Health Care**

Address: 9956 N. Main Street, Suite 2, Berlin, MD 21811

Phone: (410) 973-2820

### **Go-Getters**

- Address: 431 East Main Street. Salisbury, MD 21804  
Phone: (410) 546-0381      Fax: (410) 742-8883
- Address: 11559 Somerset Avenue, Princess Anne, MD 21853  
Phone: (410) 651-1547      Fax: (410) 651-4872



- Address: 7033 Worcester Highway, Newark, MD 21841  
Phone: (410) 632-3737 Fax: (410) 632-1283

[www.gogettersinc.org](http://www.gogettersinc.org)

**Eastern Shore Psychological Services-Somerset**

Address: 11120 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 651-4200 Fax: (410) 651-4290

Walk in hours daily and call desired sites for hours.

**Eastern Shore Psychological Services-Wicomico**

Address: 1113 Healthway Drive, Salisbury, MD 21804

Phone: (410) 334-6961 Fax: (410) 334-6960

Walk in hours daily and call desired sites for hours.

**Focus Point**

803 N. Salisbury Blvd. Suite 2200, Salisbury MD 21801

Phone: (443) 978-7838

**Focus Point Behavioral Health**

Address: 11672 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 621-5858 Fax: (410) 621-5799

[www.focuspointbh.com](http://www.focuspointbh.com)

Hours of Operation: Mon-Thurs 9:00 am to 8:00 pm, Friday 9:00am to 5:00pm,  
Saturday as Scheduled

**Hudson Health Services**

Mailing Address: P.O. Box 1096, Salisbury, MD 21802

Admissions Address: 1505 Emerson Avenue, Salisbury, MD 21801

Phone: (410) 219-9000

Fax: (410) 742-7048

[www.hudson-health.org](http://www.hudson-health.org)

**J. David Collins and Associates, LLC- Wicomico**

Address: 540 Riverside Drive, Ste 8, Salisbury, MD 21801

Phone: (410) 548-3333 Fax: (410) 548-3341

[www.jdavidcollins.com](http://www.jdavidcollins.com)

**J. David Collins and Associates, LLC-Somerset**

Address: 30268 Mt. Vernon Road, Princess Anne, MD 21853

Phone: (410) 621-5342

[www.jdavidcollins.com](http://www.jdavidcollins.com)

**Life Crisis Center**

Address: P.O. Box 387, Salisbury, MD 21803

Phone: (410) 749-0771

Hours of Operation: Mon-Thur. 9:00am to 5:00pm. Fri: 9:00am-12pm. No cost counseling services for victims of domestic violence, sexual assault, and child abuse.

[www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

**Lower Shore Clinic Assertive Community Treatment (ACT) Team- Mobile Treatment**

Address: 106 Williamsport Circle, Salisbury, MD 21801

Phone: (410) 341-9696

**Lower Shore Clinic**

Address: 505 East Main Street, Salisbury, MD 21804

Phone: (410) 341-3420

Walk-ins: Monday thru Thursday starting at 12pm. To be seen must have a photo ID, Social Security Card, and Insurance Card. Lower Shore Clinic offers medical taxonomies, which include Psychiatry, Psychiatric/Mental Health, Family Medicine, Social Work, Internal Medicine, Clinical, Child & Adolescent Psychiatry, Psychiatric/Mental Health, Adult, and Family.

[www.gogetterinc.org](http://www.gogetterinc.org)

**Maple Shade Youth and Family Services-Mardela**

Address: 23704 Ocean Gateway, Mardela Springs, MD 21837

Phone: (410) 677-0202 Fax: (410) 677-0303

**Maple Shade Youth and Family Services-Crisfield**

Address: 382 West Main Street, Crisfield, MD 21817

Phone: (410) 968-3547 Fax: (410) 968-1078

**Maple Shade Youth and Family Services-Somerset**

Address: 11760 Somerset Avenue, Princess Anne, MD 21853 (mail to Crisfield)

Phone: (410) 621-5177 Fax: (410) 621-5050

All languages available via interpreter services

[www.maple-shade.org](http://www.maple-shade.org)

**McCready Health Addictions**

Address: 201 Hall Highway, Crisfield, MD 21817

Phone: (410) 968-1200

[www.mcreadyhealth.org](http://www.mcreadyhealth.org)

**Peninsula Addiction Services**

102 West Market Street, Salisbury, MD 21801

Phone: (410) 860 2673

**Peninsula Regional Medical Center (PRMC) Partial Hospitalization Program**

Address: 100 East Carroll Street, Salisbury, MD 21801

Phone: (410) 543-4738 Fax: (410) 543-4781

[www.peninsula.org](http://www.peninsula.org)

**Wicomico County Health Department (Addictions and Mental Health Services)**

Address: 108 East Main Street, Salisbury, MD 21801

Mental Health Department/ Phone: (410) 334-3497

Addictions Department/ Phone: (410) 742-3784

[www.wicomicohealth.org](http://www.wicomicohealth.org)

**Worcester County Health Department (Substance Misuse & Mental Health Services)**

Address: 400 A Walnut Street, Pocomoke, MD Phone: (410) 957-2005

Address: 6040 Public Landing Road, Snow Hill MD Phone: (410) 632-1100

Address: 9730 Healthway Drive, Berlin, MD Phone: (410) 629-0164

Address: 11827 Ocean Gateway, Ocean City, MD

[www.worcesterhealth.org](http://www.worcesterhealth.org)

- Center for Clean Start for Pregnant and New Moms Phone: (410) 957-2005
- Substance Abuse Counseling and IOP Phone: (410) 213-0202
- Medication Assisted Treatment Phone: (410)-213-0202
- Intakes for Substance Abuse and/or Mental Health Phone:(410) 632-1100
- Crisis Response Team (CRT) Activated through Emergency Services (911)
- Peer Warm Line Phone: (844) ONE-PEER
- Outpatient, group, family and individual therapy for all ages Phone: (410) 632-1100
- School-based therapy Phone: (410) 632-1100

## Services for Veterans

### Department of Veterans Affairs and Hotline Numbers:

Website: [www.va.gov](http://www.va.gov)

Benefits: (800) 827-1000

Health Care: (877) 222-VETS (8387)

VA Inspector General: (800) 488-8244

Combat Call Center: (877) WAR-VETS (877-927-8387)

Homeless Veteran Services: (877) 424-3838

### Maryland's Commitment to Veterans

Department of Health and Mental Hygiene

Address: 201 W. Preston Street, Baltimore, MD 21201

Persons Contact: Dina Karpf, Eastern Regional Resource Coordinator

Phone: (877)-770-4801/24 Hour Hotline      Phone: (410) 725-9996

Email: [Dkarpf.mcv@gmail.com](mailto:Dkarpf.mcv@gmail.com)

### Maryland Army National Guard Family Assistance Center

Address: 28722 Ocean Gateway, Salisbury, MD 21801

Point Contact: Jon Black

Phone: 410-507-2202

Email: [Jon.d.black2.ctr@mail.mil](mailto:Jon.d.black2.ctr@mail.mil)

### Supportive Services for Veteran Families (SSVF)

Program is designed to address homelessness and is a "Housing First" model to help Veteran families with housing outreach and assistance addressing factors such as unemployment, lack of income, limited income, disabilities, mental illness, substance use, poor credit, criminal histories and traumatic events that affect housing stability. The SSVF program is designed to help Veteran households address these issues and secure permanent housing. SSVF provides a short, intensive period of case management to link families to benefits and may provide temporary financial assistance with housing and moving expenses. Veterans with low-income facing housing instability should apply.

- Limited financial assistance helps Veterans remain in or obtain permanent housing such as rent (not including mortgage payments), security or utility deposits, utility payment, moving costs, transportation, and child care. **\*Only participants receiving case management are eligible for financial assistance payments.**

### Three agencies to offer SSVF services are:

1. Alliance Veteran Housing Outreach & Assistance

Referral forms can be found on website [www.allianceinc.org](http://www.allianceinc.org) or call the number (410) 282-5900

**2. Diakonia, Inc**

Address: 12747 Old Bridge Road, Ocean City, MD 21842

Phone: (410) 213-0923

- SSVF Office Location: 9748 Stephen Decatur Hwy., Suite 100, Ocean City, MD 21842

Phone: (410) 213-0923 Fax: (410) 390 3961

**3. St. James AME Zion Church-Zion House**

Address: 521 Mack Avenue, P.O. Box 3082, Salisbury, MD 21802

Phone: (410) 742-1427

**\*Veterans should call the phone numbers above to inquire about eligibility requirements\***

**VA National Call Center for Homeless Veterans**

Phone: (877) 424-3838

**VA Eastern Shore Homeless Outreach**

Phone: (443) 326-4337

**Veterans Crisis Line**

Phone: (800) 273-TALK (8255)

**Cambridge VA Outpatient Clinic**

Outpatient Clinic provides the following services: Audiology, Coumadin Clinic, Hearing Aid Fitting, Medication Management, Mental Health, Primary Care, Occupational Therapy, Optometry, PTSD, Pulmonary, Social Work, Tele-Mental Health, Tele-Retinal Imaging, Urology, Vet Center, and Women's Health.

Address: 830 Chesapeake Drive, Cambridge, MD 21613

Phone: (410) 228-6243 Phone: (877) 864-9611 Fax: (410) 901-4011

**Pocomoke VA Outpatient Clinic**

Address: 1701 Market Place, Suite 11, Pocomoke, MD 21851

Phone: (410) 957-6718

Phone: (866) 441-0287

### **VA Vocational Rehabilitation**

Address: 201 Baptist Street Salisbury, MD 21801

Phone: (410) 713-3483

### **Services and Benefits Program of the MD Dept of Veteran Affairs**

Address: 201 Baptist Street, Salisbury, MD 21801

Phone: (410) 713-3482

### **Burial Assistance for Maryland resident Veterans**

The veteran must be a resident of Maryland and honorably discharged. Veteran can be interred at Beulah Veterans Cemetery. A spouse of Veteran can also be buried there for a small fee.

Person of contact: Bruce Webster (410) 943-3420

Phone: Jack Lewis (410) 543-8194

### **VA Transportation:**

DAV Eastern Shore Chapter #34: Provides Transportation for VETs only to VA Medical Facilities (not equipped with handicap accessibility)

Contact: Bob (443)-735-6312 or (410) 742-4181

## **Supportive Housing Programs**

### **City of Salisbury -Housing & Community Development Department**

Address: 207 W. Main St., Suite 102

Salisbury, MD 21801

Phone: (410) 341-9550

The City of Salisbury is providing housing vouchers for chronically homeless individuals. Participants will be housed in private, scattered-site rentals, with the majority of the cost of housing (rent and utilities) covered by the city. Participants will be required to contribute 30% of their income to their landlord and meet with a case manager from the Wicomico County Health Department once a week. Individuals who have been on the street or shelter for over a year, have a mental health diagnosis, and are in Wicomico County are eligible for the program.

### **Maryland Department of Housing and Community Development (formerly Section 8)**

Address: 503 Race Street, 1<sup>st</sup> floor, Cambridge, MD 21863

Phone: (800) 445-4340 Fax: (410) 428-8844

### **Tri-County Alliance for the Homeless Supportive Homeless Program (TCAH-SHP)**

Somerset County Health Department

Address: 8928 Sign Post Road, Suite 2, Westover, MD 21871

Phone: 443-523-1815

[www.somersethealth.org](http://www.somersethealth.org)

The TCAH-SHP is a supportive housing program serving individuals 18 years or older and families who are homeless as defined by the U.S. Department of Housing and Development (HUD), have serious mental health issues, and who reside in Somerset, Wicomico, and Worcester Counties. This program is a HUD funded permanent supportive housing program operated by the Somerset County Health Department for the Tri-county area. The Program provides housing to eligible participants through ongoing monthly rental assistance and case management to provide service coordination, assist them in obtaining benefits, and assist those obtaining services and treatment to address their disabilities.

**Somerset Continuum of Care Housing Program (formerly Shelter Plus Care Housing Program)**

Somerset County Health Department (serving Somerset residents)

Address: 8928 Signpost Road, Westover, MD 21871

Phone: 410-523-1810

[somersethealth.org](http://somersethealth.org)

**Wicomico Continuum of Care Housing Program (formerly Shelter Plus Care Housing Program)**

Wicomico County Health Department (serving Wicomico residents)

Address: 108 East Main Street, Salisbury, MD 21801

Phone: 410-543-6981

[wicomicohealth.org](http://wicomicohealth.org)

**Worcester County Continuum of Care Program (formerly Shelter Plus Care Housing Program)**

Worcester County Health Department (serving Worcester County residents)

Address: 6040 Public Landing Road

Snow Hill, MD 21863

Phone: 410-632-1100

[worcesterhealth.org](http://worcesterhealth.org)

Worcester County Continuum of Care Program is a tenant-based or sponsored-based rental subsidy program targeted to serve individuals 18 years or older and families who are homeless as defined by HUD, have serious mental health issues, and are being served by MD Community Criminal Justice Treatment Program. Applicants must currently be in the Detention Center for misdemeanor charges related to their mental health disability and/or homeless status

## Transitional Housing

### **Remove All Hindrances to Success Ministries, Inc. (R.A.T.S.M, Inc.)**

Address: 625 Short Street, Salisbury, MD 21804

Phone: 443-735-6305

R.A.T.S.M provides transitional housing for single women that are trying to start over in life and are renewing their relationship with God. To be considered for transitional housing the individual must have a job or actively looking for employment. By referral only please.

### **The Joseph House Workshop- Little Sisters of Jesus and Mary**

Address: P.O. Box 1755, Salisbury, MD 21802

Phone: (410) 749-8150 Fax: (410) 749-8073

[www.thejosephhouse.org](http://www.thejosephhouse.org)

The Joseph House Workshop is a residential program for homeless men that teach life skills needed for employment. Provides shelter facilities and personal support services to help overcome the problems associated with homelessness

### **Village of Hope 24 Month Transitional Living Program**

Address: 1001 Lake Street, Salisbury, MD 21801

Phone: (410) 860-5981 Fax: (410) 742-1126

[www.villageofhope.us](http://www.villageofhope.us)

Village of Hope, Inc. is a non-profit, non-denominational organization. The mission of the Village of Hope is to promote self-sufficiency and to improve the quality of life of at-risk women and children.

Program Eligibilities are:

- All referrals to the Village of Hope are required to be drug free for at least one year.
- Anyone convicted of a felony is not eligible to participate in the program.
- There are 3 and 6-month probationary periods for all new participants with the expectation of compliance with all program policies and procedures.
- Women who are U.S. citizens, (single, divorced or separated) between the ages of 18-62, with no children or who have custodial children (up to 3 children) ages 14 or under.
- Women must be referred by agencies providing services for issues of abuse, homelessness, financial or general human services, etc.
- Women who are motivated to make positive changes in their lives and are willing to work toward goals to achieve self-sufficiency.
- Women must be able to work a minimum of 20 hours per week and eventually be able to secure 40 hours per week full time employment, or employment programs for a minimum of 20 hours a week.
- Women with income (employment/monthly benefits) are required to pay program fees (30% of net income).



- Participants are required to maintain a safe, clean and presentable apartment at all times. and to complete assigned community chores within the residential building.
- Curfew hours are 10:00 p.m. Sunday thru Thursday and 11:00 p.m. Friday and Saturday, with exceptions for work and school hours.
- Random drug screens are conducted.
- No drugs, alcohol, or weapons are allowed on Village of Hope premises.

## **Transportation**

### **Shore Transit:**

Phone: (443) 260-2300

### **Medical Assistance Transportation**

- Somerset County-Phone: (443) 523-1722
- Wicomico County- Phone: (410) 548-5142
- Worcester County-Phone: (410) 632-0092

### **VA Transportation:**

DAV Eastern Shore Chapter #34: Provides Transportation for VETs only to VA Medical Facilities \*(not equipped with handicap accessibility)

Contact: Bob (443)-735-6312 or (410) 742-4181